



Translation and Interpreting Services

## TRANSLATION AND INTERPRETING SERVICES

The Translating and Interpreting Service (TIS National) is an interpreting service provided by the Department of Immigration and Border Protection for people who do not speak English and for agencies and businesses that need to communicate with their non-English speaking clients.

TIS National provides interpreting assistance to enable non-English speakers to access government agencies and services, police and legal services, education, healthcare and community groups, as well as services offered by private businesses.

TIS National provides the following interpreting services:

- Immediate phone interpreting.
- ATIS Voice automated voice-prompted immediate phone interpreting.
- Pre-booked phone interpreting.
- On-site interpreting.
- Illegal Maritime Arrival (IMA) interpreting.

The TIS National immediate phone interpreting service is available 24 hours a day, every day of the year for the cost of a local call for any person or organisation in Australia who needs an interpreter.

Full details can be found by visiting their website at [tisnational.gov.au](http://tisnational.gov.au) or telephone: 131 450.

You can also find information about Teletype (TTY) services

1. [information on interpreting services;](#)
2. [teletypewriter services \(TTYs\) - click here to view the service;](#)
3. [any information on our products that we have translated into other languages; and](#)
4. [any other relevant information for people with language barriers.](#)